

IDMWORKS

IAM SOLUTIONS & SERVICES

CHALLENGE

It's no secret that Identity & Access Management (IAM) is one of the most complex enterprise initiatives an organization can undertake. Not only is it pervasive in the sense that it impacts every user in the organization, but challenges presented by cloud adoption, remote workforces, BYOD and mobile device demands, growing compliance requirements and complexity, and an ever-growing threat landscape equate to reported IAM failure rates as high as 70%.

To achieve success and maximize ROI requires more than budgetary commitment—it demands stakeholder alignment and support, a clearly defined and detailed roadmap, effective program and change management, and deep expertise and experience in planning and implementation. With over 650 successful engagements since 2004, and recognition by Gartner as a top IAM consulting and integration expert, that's where we come in.

SOLUTION: IDMWORKS METHODOLOGY

The IDMWORKS methodology is a consistent, standardized and repeatable process for assessing current capabilities to maximize the value of your upcoming IAM initiative:

- **ASSESSMENT & ROADMAP** – Leveraging data and requirements collected through our comprehensive Kick-Off and Discovery processes, our information security experts provide a detailed assessment and roadmap customized to your specific needs.
- **ADVISORY SUPPORT** – Our thought leaders work closely with your stakeholders to provide best-in-class Design, Architecture, Project Management and Strategic Roadmap guidance to ensure your initiative gets off on the right foot and stays on track.
- **IMPLEMENTATION & INTEGRATION** – Our 125+ US-based consultants, architects and engineers average 5+ years of experience in successfully designing and deploying IAM solutions for some of the worlds' most recognized brands.
- **POST-IMPLEMENTATION SUPPORT** – Standard Support offerings give you access to our certified support technicians during the 8 AM-6 PM business hours. For those who want added peace of mind, we also offer affordable 24x7 Premium Support.
- **MANAGED SERVICES & STAFF AUGMENTATION** – We manage, maintain, service, and support your solution in your environment. IDMWORKS does this by leveraging your existing hardware infrastructure without expanding your support organization. And when you need the backing of onsite experts and an extensive knowledge transfer process, our team of certified professionals can make sure you're maximizing your ROI out of the gate.

IAM TECHNOLOGY PARTNERS

IDMWORKS heavily invests in training and resources to maintain the highest level of certification for deployment and support of leading technology stacks:

- **Auth0**
- **Avatier**
- **Axiomatics**
- **BeyondTrust (Bomgar/Lieberman Software)**
- **CA Technologies**
- **Centrify**
- **Cisco (Duo)**
- **CyberArk**
- **Digital Guardian**
- **ForgeRock**
- **FoxT**
- **Gemalto**
- **Gigya (SAP)**
- **Hitachi ID**
- **IBM**
- **Idaptive**
- **Imprivata (Caradigm)**
- **MicroFocus/NetIQ (Novell)**
- **Microsoft**
- **Netskope**
- **ObserveIT**
- **Okta**
- **Omada**
- **OneIdentity (Dell/Quest)**
- **OneLogin**
- **Oracle (Sun & Passlogix)**
- **Ping Identity (UnboundID)**
- **RSA (Via/Aveksa)**
- **Radiant Logic**
- **SailPoint**
- **Saviynt**
- **SecureAuth (Core Security/Courion)**
- **STEALTHbits**
- **Thycotic**
- **Varonis**

“The growing number of point IAM systems and expansion of cloud and rogue apps had us pinned down. IDMWORKS was able to stop the bleeding, seamlessly reverse the course in an expedited timeframe, and develop a technology solution roadmap that paired up with our ‘ifs,’ ‘ands’ or ‘buts.”

*- Director of IAM,
Fortune 500 Consumer Goods Company*



BENEFITS

From cost avoidance and security controls, to the increased efficiency and greater productivity necessary to achieve critical business objectives, we provide the unique mix of solutions and services to:

- Increase productivity and solve user community pain points with automation, self-service and zero-day onboarding.
- Streamline the adoption of new technology, accelerate onboarding of mergers and acquisitions, and simplify cloud and device adoption.
- Achieve compliance and eliminate anxiety about the exposure of sensitive data.
- Provide the business visibility necessary to support executive requests and justify critical IT and Information Security initiatives.
- Improve competitive positioning with better service and support for external users, enable new revenue channels via secure application and web services, and provide stronger safeguards to protect sensitive data from internal and external threats.

SPECIALIZED SOLUTIONS

Sometimes even the best IAM technologies don't meet every requirement "out of the box." That's why IDMWORKS also provides Custom Development solutions and IdentityForge IAM connectors.

- **CUSTOM DELIVERY PRACTICE** – From specialized mobile applications to application fingerprinting tools, if you can dream it chances are our Custom Development team can deliver it. We deliver cutting-edge solutions leveraging technical expertise for:
 - ◆ Microsoft Azure, ASP.NET, and SQL
 - ◆ iOS / Xcode
 - ◆ Android / Android Studio
 - ◆ Windows Phone / Visual Studio
 - ◆ Source Control: Git, SVN, GitHub/BitBucket
 - ◆ HTML5:HTML, JS, CSS, jQuery, Bootstrap
- **IDENTITYFORGE CONNECTOR SUITE** – Through our IdentityForge Connector Suite, IDMWORKS is a global leader in providing enterprise and cloud integration software for identity & access management, biometric, governance and risk, monitoring, modernization projects and custom solutions for both private and public entities. Our LDAPv3 Gateway provides standard access to multiple data platforms in an industry proven way, helping customers realize a true ROI, deploy faster and easier and meet regulatory compliance. Our OEM & Certified software provides the essential access to mainframes, midrange, ERP, Cloud systems, server OS and many more target systems that are key components of your enterprise not supported by "out of the box" solutions.

ABOUT IDMWORKS

Miami, FL based IDMWORKS is a leading consultancy specializing in enterprise identity and access management solutions, services and support since 2004. With hundreds of successful engagements executed for the most recognized global brands, IDMWORKS is recognized for leadership and excellence by their peers, customers, industry experts and partners.

DCMWORKS, the data center division of IDMWORKS,, also provides a full array of data center services from migration planning to disaster recovery consulting.

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